

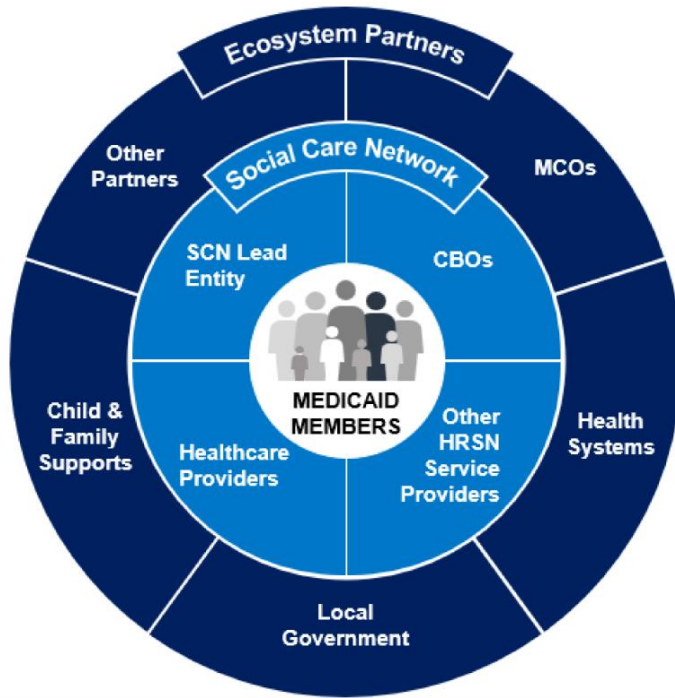


Today's Agenda:

- Emily Engel, Director, Bureau of Social Care and Community Supports, Division of Program Development and Management
- SCN Updates and Next Steps

Social Care Networks

HRSN service delivery ecosystem



Through NYHER, we will connect the various partners that have critical roles in facilitating access to HRSN services:

Social Care Network

- **SCN Lead Entity:** Coordinate SCN to conduct HRSN screening and deliver services to ensure Member HRSNs are addressed
- **CBOs & Other HRSN Service Providers:** Conduct HRSN screening, navigate Members to HRSN services, and deliver HRSN services
- **Healthcare Providers:** Conduct HRSN screening and navigate Members to HRSN services

Ecosystem Partners

- **MCOs:** Refer Members to SCN and work with SCN to ensure all Members are screened for HRSNs
- **Other Ecosystem Partners:** Refer Members to SCN and coordinate with SCN on service navigation and delivery

HEALI SCN will work with partners to increase availability and accessibility of HRSN services for the Long Island Medicaid population.

HEALI SCN Members & Social Care System Ecosystem Partners

- HEALI SCN Members
 - Membership through an agreement of CBOs, healthcare providers, other HRSN providers and lead entity
 - CBOs eligible for subsequent CBO capacity building contracts
 - Eligible for subsequent service delivery contracts
 - Eligible for governing body
- HEALI SCN Members and Social Care Ecosystem Partners
 - Attend all HEALI meetings
 - Participate in all Committees:
 - Metrics and Sustainability
 - CBO Engagement and Communications
 - Collaborative Service Delivery and Network
 - CBO Training and Capacity Building Advisory
 - Data, Technology and Compliance

HEALI SCN Agreements and Contracts

- HEALI SCN Membership Agreement
 - Non-contractual; agreeing to be a part of the SCN
- Building from the Membership Agreement:
 - CBO Capacity Building Contracts
 - HRSN Service Delivery Contracts
 - Data sharing and security agreements
 - Network standards agreement
 - Performance management agreement

HEALI Governing Body

- Role of the governing body is to advise and oversee Lead Entity, SCN operations, SCN network adequacy and performance
 - Oversee the work of the committees to incorporate their advisement into SCN operations and performance review
- Nominations closed
- Voting open to SCN members who have completed their membership agreement
- Vote closes September 25th at 5 pm
- Governing body announced September 27th
- First meeting in mid-October

Current HEALI SCN Membership

- 120 CBOs, healthcare providers and HRSN providers signed letters of intent
- Strong network adequacy as per network survey and HEALI participation
- 70 HEALI SCN members on Unite Us sending and closing thousands of referrals

HEALI Social Care Network will collectively:

- Create and maintain a network (CBOs and providers)
- Screen Medicaid members using the NYS version of the CMS AHC Screening Tool and key demographic data
- Refer to navigation and social care services using a shared technology platform (Unite Us)
- Navigate to existing Health Related Social Needs (HRSN) services

Screening Reimbursement

To Receive Reimbursement for Screening, SCN providers must:

- ✓ Conduct screens on behalf of Medicaid Member
- ✓ Use the standard tool*
- ✓ Complete all questions (with exception of interpersonal safety)
- ✓ Enter screening information in HWCLI's IT Platform (Unite Us) or share results with the Platform
- ✓ Ensure that the screening is only done annually, unless there is a major life event for the member
- ✓ Involve a 1:1 member interaction

*Per the New York Department of Health, all screening must be completed using the OHIP revised Accountable Health Communities screening tool. A sample of the tool can be found on the website [here](#), listed under 'SDoH Data Standards.'

HRSN Services on Fee Schedule

All Long Island Medicaid members:

- Standardized HRSN screening
- Referral and navigation to current services

Subset of Medicaid members based on NYS determined eligibility to receive enhanced services

HRSN Enhanced Services Eligibility

Medicaid high utilizers

People with chronic conditions

People enrolled in a NYS Health Home

Individuals with SUD or serious mental illness (SMI)

Individuals with intellectual and/or developmental disabilities (I/DD)

Individuals who are up to 90 days post-release from incarceration with a chronic condition

Pregnant and postpartum persons

Children's populations:

- High risk under 6 years of age
- Under 18 years of age with a chronic condition
- Justice-involved, foster care youth
- In foster care or kinship care

HRSN Enhanced Services

Enhanced HRSN Services



Housing Supports

- Community transitional services
- Rent/utilities
- Pre-tenancy and tenancy sustaining services
- Home remediation
- Home accessibility and safety modifications
- Medical respite



Nutrition

- Nutritional counseling and classes
- Medically tailored or clinically appropriate home-delivered meals
- Food prescriptions
- Fresh produce and nonperishables
- Cooking supplies, (pots, pans, etc.)



Transportation

- Reimbursement for public and private transportation to connect to HRSN services and HRSN case management activities



Care Management

- Case management, outreach, referral, and education, including linkages and application support for other state and federal benefit programs
- Connection to clinical case management
- Connection to employment, education, childcare, and interpersonal violence resources

HEALI SCN Infrastructure Funding

Geographic Region 8	Counties	Total Grant Funding
Long Island	Nassau	\$42,179,889
	Suffolk	

Infrastructure Funding to Be Used For:

- **CBO Capacity Building**
 - Direct investments to CBOs
 - Training and technical assistance
- **SCN network development and engagement**
 - Ensure network adequacy to reach Medicaid members with an equity lens
- **Technology and data analytics**
 - Data security, sharing and analytics
- **Contracting and fiscal management**
 - Claims, payment and revenue cycle management

Readiness Assessments

- Identify network composition
- Assess CBOs' needs for technology, staffing of navigators/CHWs and training
- Will inform capacity building contracts with CBOs
- Complete plans and provide payments based on achieved metrics

HEALI SCN Provider & CBO Onboarding & Training

- Training and support, with emphasis on understanding the needs of our communities and Medicaid members, including:
 - Cultural competency and trauma informed care
 - On-boarding onto Unite Us, including payments
 - Data security and privacy
 - Training on screening, referral and navigation
 - Special population training
 - Enhanced services training

Network Development, Performance, and Engagement

- Ongoing assessment, technical assistance and training for all HEALI SCN CBOs and Providers
- Network and individual CBO/Provider performance management
- Coordinate Navigator/CHW Sites & Schedules for SCN
 - Target specific at-risk demographics and hard to reach geographies
 - Service delivery in CBO or provider community-based settings
 - Warm hand-off and no wrong door
 - Integrate with other community-based settings
 - Integrate into primary care and ambulatory settings particularly for providers not using state selected screening tool or Unite Us
- Advisement by governing body and committees

HEALI Program Team

- Matt Mikaelian, Director of Performance
- Blanka Oh, Director of Social Care and Navigation
- André Thompson, Director of Network Development
 - Sarah El Bouzaidi, Senior Network Development Consultant
 - Jake Ryan, Network Development Associate
- Sam Klein, HEALI Coordinator

HEALI SCN Executive and Administrative Team

- Executive
 - Marissa Hiruma-Markgraf, Senior Director of Programs
 - Andrew Shapiro, Senior Director of Data and Technology
 - Alexandra Karaev, Senior Director of Fiscal and Contracting (starts September 30th)
- Administrative
 - Meagan Kelly, Human Resources Manager
 - Alejandra Bahreini, Administrative Assistant

Timeline & Next Steps: Fall 2024

- CBO readiness assessments and capacity building contract execution
- Training and capacity building roll-out
- Governing body and committee launch
- Screening and HRSN service delivery contracts and additional agreements
- HEALI SCN screening and service delivery begins January 1

Upcoming Meetings

- Unite Long Island: immediately following
 - For existing Unite Us users
- HEALI Office hours: Tuesdays at 12 starting 10/1
- October HEALI Meeting: Oct 16th at 10 am
 - Rebecca Hall, Director, Community Engagement, 1199SEIU Training and Employment Funds
 - SCN and Workforce Investment Organization (WIO) collaborations
- November in-person meeting: date TBD
 - Launch committees with entire HEALI SCN and Long Island Social Care Ecosystem