

The logo features the acronym 'HEALI' in a bold, sans-serif font. The letters 'H', 'E', 'A', and the first 'L' are dark grey, while the second 'L' and the 'I' are a vibrant teal. This text is superimposed on a light grey silhouette of Long Island, which is oriented diagonally from the bottom-left to the top-right. The background of the slide is white, with teal horizontal bars at the top and bottom.

HEALI

Health Equity Alliance of Long Island

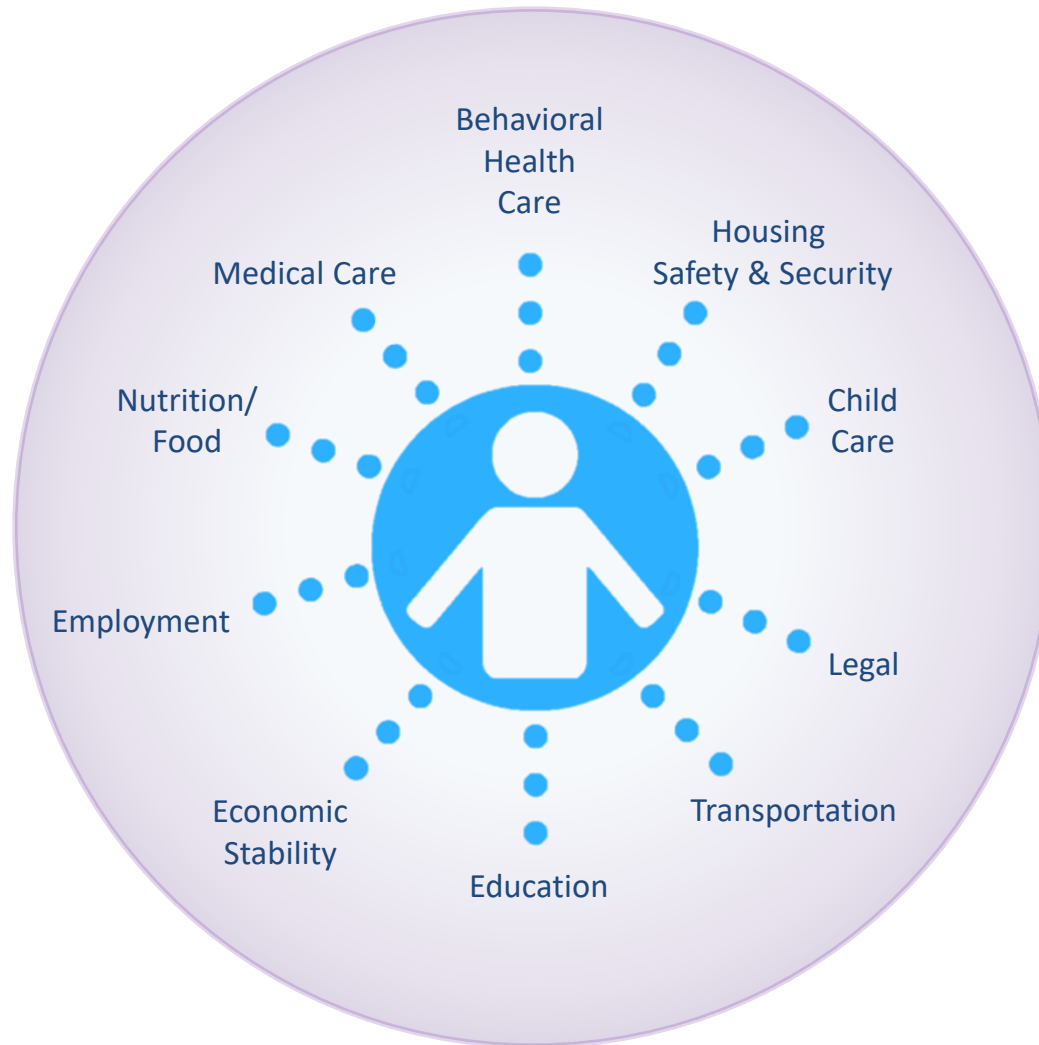
*A Project of the HWCLI*

# HEALI's Mission and Vision

Mission: Engage health and human service agencies, community members and other stakeholders to ensure equitable health and life outcomes for all Long Islanders through cross-sector partnerships, innovative funding strategies and improvements in the health & human service delivery system. We will use our collective power to influence public policy and investment decisions by funders.

Vision: Build and provide an integrated, holistic, culturally and linguistically responsive health and human service delivery system that results in equitable health and life outcomes for all Long Islanders

# HEALI's Client Centric Service Delivery Model

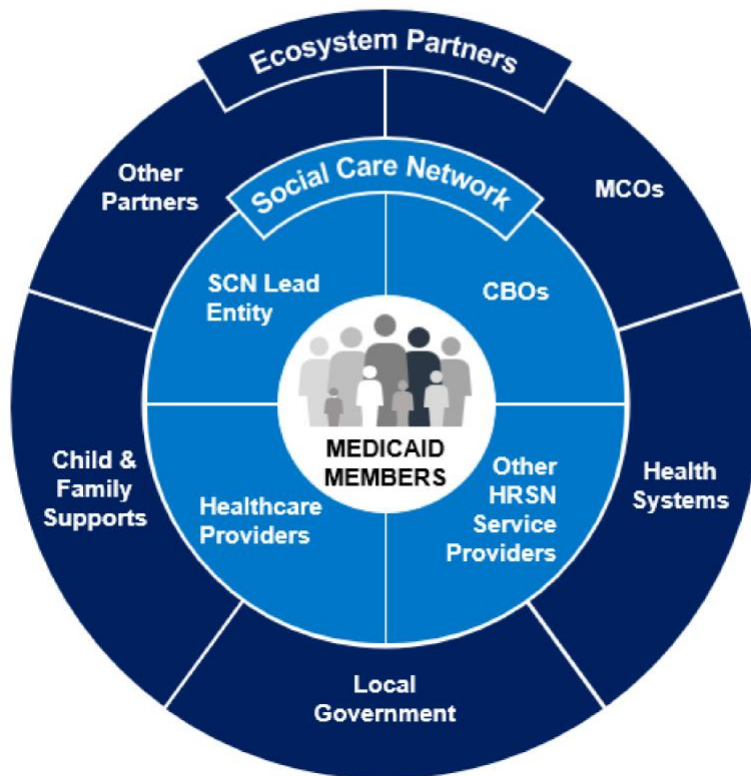


# New York Health Equity Reform (NYHER) 1115 Waiver

- Build on our partnerships and collaborations
- Continue our transparency and shared leadership
- Expand our capacity and strengthen our infrastructure
- Focus on Medicaid Members to expand resources and use data to illustrate outcomes and impact

# Social Care Network within HRSN Service Delivery Ecosystem

## HRSN service delivery ecosystem



Through NYHER, we will connect the various partners that have critical roles in facilitating access to HRSN services:

### Social Care Network

- **SCN Lead Entity:** Coordinate SCN to conduct HRSN screening and deliver services to ensure Member HRSNs are addressed
- **CBOs & Other HRSN Service Providers:** Conduct HRSN screening, navigate Members to HRSN services, and deliver HRSN services
- **Healthcare Providers:** Conduct HRSN screening and navigate Members to HRSN services

### Ecosystem Partners

- **MCOs:** Refer Members to SCN and work with SCN to ensure all Members are screened for HRSNs
- **Other Ecosystem Partners:** Refer Members to SCN and coordinate with SCN on service navigation and delivery

# HEALI Social Care Network will collectively

- Screen Medicaid members using the NYS version of the CMS AHC screening tool
- Refer to social care services using a shared technology platform
- Navigate to existing social care services
- Provide HRSN services to eligible Medicaid members

# HRSN Services on Fee Schedule

All Long Island Medicaid members:

- Screening by navigators using NYS version of CMS AHC screening for HRSN
- Referral and navigation by navigators to current services

Subset of Medicaid members based on NYS determined eligibility:

- Enhanced health-related nutrition services
- Enhanced health-related housing supports
- Enhanced care management
- Transportation to and from these supports

# HRSN Enhanced Services Eligibility

Medicaid high utilizers

People with chronic conditions

People enrolled in a NYS Health Home

Individuals with SUD or serious mental illness (SMI)

Individuals with intellectual and/or developmental disabilities (I/DD)

Individuals who are up to 90 days post-release from incarceration with a chronic condition

Pregnant and postpartum persons

Children's populations:

- High risk under 6 years of age
- Under 18 years of age with a chronic condition
- Justice-involved, foster care



# Enhanced Nutrition Services

- Nutritional counseling and classes
- Medically tailored or clinically appropriate home-delivered meals
- Food prescriptions
- Fresh produce and nonperishables
- Cooking supplies (pots, pans, etc.)

# Enhanced Health-Related Housing Supports

- Navigation
- Community transitional services
- Rent/utilities
- Pre-tenancy and tenancy sustaining services
- Home remediation
- Home accessibility and safety modifications
- Medical respite

# Enhanced Case Management

- Case management, outreach, referral, and education, including linkages to other state and federal programs
- Connection to clinical case management
- Connection to childcare employment, education, interpersonal violence resource

# Transportation

- Reimbursement for public and private transportation to connect to HRSN services and HRSN case management activities

# HWCLI Lead Entity Roles and Responsibilities

- Network Development
- Screening and Navigation
- Network Capacity Building
- Fiscal Management
- Shared data and technology infrastructure
- Data governance
- Performance management
- Operations and governance

# HEALI SCN Funding Flow

- NYS DOH award to HWCLI as the SCN lead entity for infrastructure and CBO capacity building
  - Technology, fiscal infrastructure, staff, vendors, and consultants
  - CBO capacity building contracts between HWCLI and CBOs
- Per Member Per Month payments for screening, navigation to social services and provision of enhanced HRSN services
  - Funding flow from NYSDOH to MCOs to HWCLI to HEALI SCN members
  - State templated contracts between MCOs and HWCLI
  - Contracts between HWCLI and HEALI SCN members to provide payment for services to HEALI SCN members from HWCLI on a fee for service based on funding templates
- Bonus performance funding

# HEALI SCN Infrastructure Funding

Geographic Region 8	Counties	Total Grant Funding
Long Island	Nassau	\$42,179,889
	Suffolk	

## Infrastructure Funding to Be Used For:

- **CBO Capacity Building**
  - Direct investments to CBOs
  - Training and technical assistance
- **SCN network development and engagement**
  - Ensure network adequacy to reach Medicaid members with an equity lens
- **Technology and data analytics**
- **Contracting and Fiscal Management**

# NYSDOH CBO Requirements

- 501c3 or 501c4 non-profit community focused organization
- Provides screening, navigation or one of the enhanced HRSN services
- Cover zip codes in Nassau and Suffolk Counties
- Designates contact(s) to engage and be trained on SCN data and IT platform and validate information on routine intervals
- Committed to accepting referrals, providing services and collaborating with the SCN and other stakeholders to coordinate HRSN service delivery



# HEALI SCN Membership Agreement

- HEALI SCN membership agreement in development
  - Planned distribution: First week of September
- Subsequent agreements to follow
  - CBO capacity building contract
  - HRSN service contract

# CBO Capacity Building

- CBO assessments including technology, staff, training
- Will inform capacity building plans based on HEALI templates
- HEALI will contract with CBOs to complete plans and provide payments based on achieved metrics
- Training and support with emphasis on understanding the needs of our communities and Medicaid members to ensure culturally competent and responsive care:
  - On-boarding onto Unite Us
  - Training on screening, referral and navigation
  - Special population training
  - Enhanced services training

# CBO Assessment & Onboarding

- CBO assessments will be a survey-style self assessment and may include a follow-up interview
- Assessments help HEALI understand where capacity can be built and identify CBO needs for resources and support via Capacity Building
- Key areas of the assessment:
  - Collection of basic demographic information about the organization
  - SCN Service Capacity to conduct Screenings and Enhanced Services
  - Assessment of current CBO experience and comfort in areas such as trauma informed care, health equity, and linguistic accessibility
  - Technology, data, security, and broad IT capacity and capability

# CBO Assessment & Onboarding

- Following the CBO Assessments next steps:
  - Enroll in relevant capacity building programs based on needs
  - Onboard to Unite Us (if not already completed)
  - Enroll in relevant trainings
  - Execute contracts and data sharing agreements between CBOs and SCN

# Timeline

- HEALI Network Member Agreement: First week of Sept
- Capacity building program roll out: October - December
- Committees roll-out: November
  - Governing Body (September)
  - Metrics and Sustainability
  - CBO Engagement and Communications
  - Collaborative Service Delivery and Network
  - CBO Training and Capacity Building Advisory
  - Data, Technology and Compliance
- Screening, navigation & HRSN provider contracts: December
- HEALI SCN screening, navigation & HRSN service delivery: Jan 1

# Up-coming Meetings

- Unite Long Island Meeting August 28<sup>th</sup> at 11 am
  - Email [selbouzaidi@hwcli.com](mailto:selbouzaidi@hwcli.com) for information
- September HEALI Meeting moved to September 25 at 10 am.
  - Emily Engel joining meeting
  - Look for new calendar invite