

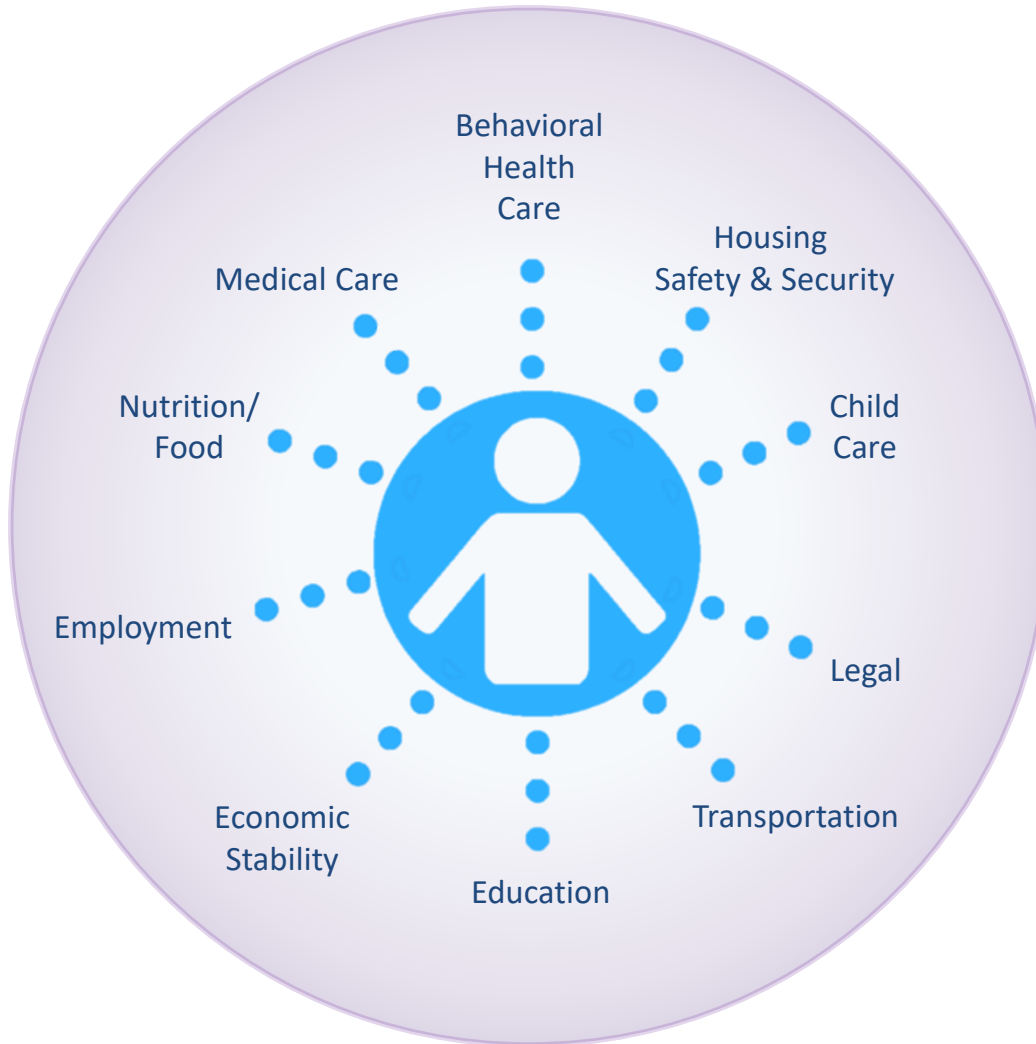
The logo features the acronym 'HEALI' in a bold, sans-serif font. The letters 'H', 'E', 'A', and the first 'L' are dark grey, while the second 'L' and the 'I' are a vibrant teal. The text is superimposed on a light grey silhouette of Long Island, which is oriented diagonally from the bottom-left to the top-right. The background of the slide is white, with teal horizontal bars at the top and bottom.

HEALI

Health Equity Alliance of Long Island

A Project of the HWCLI

HEALI's Client Centric Service Delivery Model



Long Island's Social Care Network will collectively:

- Create and maintain a network (CBOs, MCOs, providers)
- Screen Medicaid members using questions from the CMS Accountable Care Screening Tool and key demographic data
- Refer to navigation and social care services using a shared technology platform
- Navigate to existing health related social needs services

HRSN Services on NYS Determined Fee Schedule

All Long Island Medicaid members:

- Standardized HRSN screening
- Referral and navigation to current services

Subset of Medicaid members based on NYS determined eligibility

Enhanced Services

Enhanced Nutrition Services

- Nutrition counseling and classes
- Cooking supplies
- Medically tailored meals
- Fruit and vegetable prescription
- Pantry stocking

Enhanced health-related housing supports

- Rent/Utility
- Navigation
- Community transitional services
- Pre-tenancy and tenancy sustaining services
- Home remediation and education
- Home accessibility and safety modifications
- Medical respite

Enhanced Case Management

- Outreach, referral management, and education including linkages to other state and federal benefit programs, application assistance and benefit program application
- Connection to clinical case management (i.e., health home and current case management)
- Connection to employment, education, childcare, and interpersonal violence resources
- Follow-up after services and linkages

Transportation to and from these supports

HRSN Enhanced Services Eligibility

Medicaid high utilizers, including those who meet the federal definition of homeless

People with chronic conditions

People enrolled in a NYS Health Home

Individuals with SUD or serious mental illness (SMI)

Individuals with intellectual and/or developmental disabilities (I/DD)

Post-release criminal justice population with serious chronic conditions

Pregnant people, up to 12 months postpartum

Children's populations:

- Under 6 years of age
- Under 18 years of age with a chronic condition
- Justice-involved youth
- In foster care or kinship care

NYSDOH CBO Requirements

- Provides screening, navigation or one of the enhanced HRSN services
- Cover zip codes in Nassau and Suffolk Counties
- Non-profit with EIN (501c3)
- Designates contact(s) to engage and be trained on Unite Us
- Committed to accepting referrals, providing services and collaborating with the SCN and other stakeholders to coordinate HRSN service delivery

HEALI's success: Our Collective Effort

- Collective “buy-in”, leadership and participation
- Continued focus on clients and CBOs while expanding our partnerships to include health systems, FQHCs, Health Homes, MCOs, stakeholders
- HEALI Committees to begin in early fall:
 - Expanded Governance
 - Metrics and Sustainability
 - CBO Engagement and Communications
 - Collaborative Service Delivery and Network
 - CBO Training and Capacity Building Advisory
 - Data, Technology and Compliance

Social Care Network Infrastructure Funding

Geographic Region 8	Counties	Total Grant Funding
Long Island	Nassau	\$42,179,889
	Suffolk	

Infrastructure Funding to Be Used For:

- **CBO Capacity Building**
 - Direct investments to CBOs
 - Training and technical assistance
- **SCN network development and engagement**
 - Ensure network adequacy to reach Medicaid members with an equity lens
- **Technology and data analytics**
- **Contracting and Fiscal Management**

Capacity Building

- CBO capacity assessments including technology, staff, training
- Capacity building plans based on HEALI templates
- HEALI will contract with CBOs to complete plans and provide payments based on achieved metrics
- Training and support with emphasis on understanding the needs of our communities and Medicaid members to ensure culturally competent and responsive care:
 - On-boarding onto Unite Us
 - Training on screening, referral and navigation
 - Special population training
 - Enhanced services training

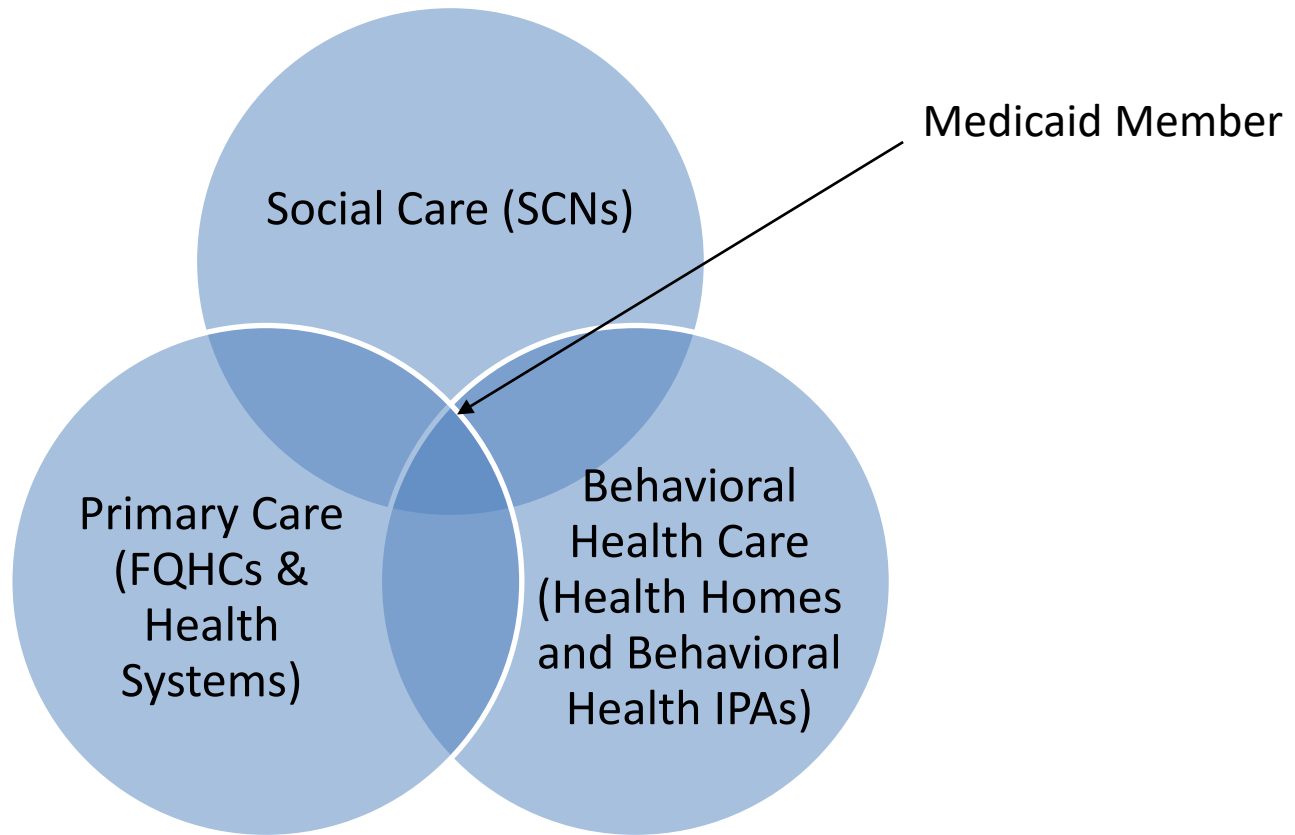
SCN Timeline

- ✓ SCN RFA response submitted: April 10, 2024
- Awards and program manual: June 1, 2024
- State funding for SCNs: by August 1, 2024
- Assessments and capacity building contracts: early fall 2024
- Training and support: fall 2024
- Committees: fall 2024
- SCN stands-up operation January 2025
- Waiver period ends March 31, 2027

Next Steps for CBOs

- Network Adequacy Survey
- On-board onto Unite Us, HEALI SCN's referral platform
- Upcoming Meetings
 - HEALI Unite Us Information Sessions
 - May 20, 2 PM – 3 PM
 - HEALI Unite Us Meeting: May 22nd at 11 am
 - HEALI SCN Meeting: Thursday, June 20th at 10am

Integrated, Person Centered Coordinated Care



Screening, Navigation & Enhanced HRSN Services Funds Flow

- Funding in addition to CBO capacity building dollars
- Funding flow from MCOs to SCN to CBOs
 - State templated contracts between MCOs and the SCN
 - Per Member Per Month (PMPM) payments for screening, navigation to social services and provision of enhanced services
 - Contracts between the SCN and CBOs
 - Payment for services to CBOs from the SCN will be fee for service based on state determined funding templates
- Bonus performance funding

SCN and MCO Collaboration and Partnership

- Partner on screening, referring and navigating Medicaid members
 - Work together to ensure regional goals are met around population screening and assessment
- Validating eligibility for enhanced HRSN services
 - Smooth transition of care for case management
- Coding, claims and payments
 - Ensure that funds-flow process is as smooth as possible for CBOs newly submitting claims
- Performance metrics and sustainability
 - Data sharing to ensure the SCN can determine and assess appropriate regional metrics

MCO Panelists

- Caroline Heindrichs, Health Equity Director, Anthem
- Jacqueline Prince, AVP, Medicaid Product Strategy, EmblemHealth
- Pantelis Karnoupakis (PK), Vice President, Value Based Payment Initiatives, Fidelis Care
- Errol Pierre, Senior Vice President, State Programs, Healthfirst
- Heather Radliff, Chief Operating Officer of the NY Community Plan, United Healthcare