

HEALI Meeting 4/19/23

Updates:

- No new updates on the 1115 Waiver
- Continue to onboard agencies to Unite Us and expand as the Coordination Center
- First CHW Subcommittee meeting will be May 1st

Dr. Sarah Redding, Pathways Community Hubs Institute

- Pathways Community Hubs Institute – pchi-hub.org
 - PCHI was set up in 2015 to provide technical assistance to communities that wanted to build a sustainable community-based care coordination networks
 - PCHI trains CHWs and instructors, assures fidelity to the PCHI Model, and advocates for CHWs
- CHWS: Partners, Coaches and Advocates
 - PCH Model is based on CHWs, community-based care coordination, and improving relationship between CHW and families they serve
- Community-Based Care Coordination
 - PCH Entity serves as air traffic control that provides a community advisory council, governance, oversight, and standardized data and reporting and offers a streamlined process of coordinating community care
 - PCH Entity is charged with finding sustainable funding sources
- Pathways Community Hub Requirements
 - Neutral, transparent, and accountable
 - Based in the community/region served
 - Only one PCH in a community/region
 - Develops a care coordination network
 - Does NOT employ CHWs
 - Uses outcome-based contracting
 - Community Advisory Council
 - PCHI Model content is licensed to PCH
 - Data collection tools, Pathways, Learning Modules
 - PCH sub-licenses content to care coordination agencies
- PCHI Model Components
 - Standard forms for collecting information on participants (demographic form, visit form, progress form)
 - 21 Pathways – workflow for addressing risk
 - 60+ Evidence based Learning Modules
 - Quality Benchmark Report
 - Standard Outcome and engagement-based billing approach
- Invoicing: 50% Tied to Engagement Fee
- Demonstrated Outcomes
 - High-risk mothers without PCH intervention were 1.6x more likely to deliver a baby needing special care

Q&A

- In New York, it's particularly hard to share patient health information with CBOs. How do you navigate privacy laws?

- PCHI doesn't have a technology platform, but we certify technology vendors. One vendor is certified and 3 are in the certification process. We have a lot of experience working in other states and could provide insight into how information sharing is done in other states.
- How long does a CHW stay with a family?
 - If a hub has enough funding, then a CHW will stay involved as long as they have pathways open.
- As we wait for the 1115 Waiver to be approved, have you worked with other states or hubs that have gone through 1115 Waivers?
 - Inclusive Alliance is establishing a Pathways Hub. When states are putting together waivers, the language used is different than ours although the goals are similar. We're not working closely with states yet.
- Has the establishing a Pathways Hub looked different in states with CHW certifications and those without?
 - The very first thing we did in Ohio was to certify CHWs. Ohio was the second state after Texas to certify CHWs back in 2004. Payers did not want to contract with Hubs without knowing who they were sending into homes. It's more challenging in states without certification because there is no standard training or curriculum. We have developed a training curriculum and are certified to train in Ohio, Pennsylvania, and soon Texas. We are also working in Nevada. It's definitely easier to establish Hubs in states with certification.
- How does finding sustainable funding work in different states?
 - Nebraska had 4 different health plans that put in a quarter of a million dollars to establish a Pathways Community Hub. We have seen interest from large health systems that have agreed to be partners. We're seeing more partners appear in different communities. In Minnesota, BlueCross BlueShield put in funding to start two Hubs. It's important to have funding to support the Hub for two years because it takes time for contracts to build and have a foundation to become operational.
 - There are increasing funding opportunities that align with the work of hubs.
- What happens when there are not sufficient services to meet the need?
 - When a pathway can't be closed, a CHW has to list a reason why. All this information is analyzed and goes to the Community Advisory Council. This data can be used to advocate for legislative priorities.
- How does the model empower integration?
 - There is something very powerful about bringing together communities to problem solve and meet to share ideas and issues.
 - Smaller CBOs are able to participate because contracting will be taken care of.
- How does the model support food and nutrition security?
 - One of the updates to the model was building out the food security pathway that developed a more precise way to track progress. Data collection provides a more compelling argument for funding and support for food security.