



The Power to **Advance.**

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The Power to **Advance.**

Nassau Community College is an institution where nearly 14,000 full-time, part-time, Workforce Development and continuing education students start and continue their successful journey through higher education.

More than 80 fields of study are offered on a 225-acre campus located in the center of Long Island.

As the largest single-campus two-year college in the New York State SUNY System, Nassau Community College offers a high-quality education and excellent support services, providing students with a solid foundation for their future successes.





COMMUNITY COLLEGE

# Center For Workforce Development

## Community Health Worker Program



# Community Health Worker Program

2018-2021



# Why CHW?



Trusted Members of the Community

**Bridging Health Care + Social Work + Community**



# Minimum Program Requirements



- Be an unemployed or under-employed
- Be at least 17 years of age
- Have earned a high school diploma or equivalent
- Have access to a computer and Wi-Fi (given remote learning components)
- Valid Driver's License in Good Standing
- Able to Work in the US
- Interest in Health or Social Services Field
- Basic computer skills
- Return to Campus Guide and Protocols

# What do Community Health Workers do?



- **Lead health education classes** to help people prevent or better manage health conditions
- **Make home visits** to provide more individualized attention or to conduct an environmental assessment
- **Help clients enroll** in health insurance and social service programs, ex: Health Care Program, Child Care Program, Transportation Program, Food Assistance and much more
- **Coordinate care** for people with complex health care needs
- **Advocate at the community level** to bring needed resources to the community and its members

# Where Do CHWs Work?



- HOSPITALS
- CLINICS
- SOCIAL SERVICE AGENCIES
  - DOCTOR'S OFFICES
- ADVOCACY NON-PROFITS
  - NURSING HOMES



# Other Titles for Community Health Workers



Common Job Titles	
Health Adviser	Family Health Advocate
Community Health Representative	Community Educator
Patient Navigator	Peer Health Advisor
Outreach Worker	Community Coordinator
Patient Educator	Lay Health Advisor
Community Health Aide	Health Promoters
Community Advocate	Contact Tracer



# Community Health Worker: Growing Job Title



- Projected 33.9% increase in CHW jobs in NYS 2018-2028; 2,530 new jobs

(Source: New York State Department of Labor)

- 109 hospitals and health systems surveyed; 90% reported utilizing emerging titles:
  - Patient Navigators (56%)
  - Care Coordinators (34%)
  - Community Health Worker (33%)
  - Health Coaches (16%)

(Source: Health Care Association of New York State, Greater New York Hospital Association and Center for Health Workforce Studies)

# CHW'S Career Pathway



## Community Health Worker Wages in New York based on 2018-2028 NYSDOL Projections:

Entry Level:	\$31,730
Median:	\$40,950
Experienced:	\$53,150

Graduates from the program reported minimum starting salary in the Median range as above.

It varies based on experience, education and specific job responsibilities.

Benefits: health care, paid leave, tuition assistance, growth opportunities.



# Program Design

- **Non-Credit Classes:**

- CHW Fundamentals
- Computer Literacy
- Leadership Training
- Employability Sessions

- **Credit classes:**

- HMS 117: Introduction to Community Service (3 college credits)
- HMS 205: Community Service Internship (3 college credits)

- **Certifications:**

- Mental Health First Aid
- Narcan Training
- CPR First Aid
- Cultural Competency Workshop
- Alzheimer's Associations





# CHW Field Placement



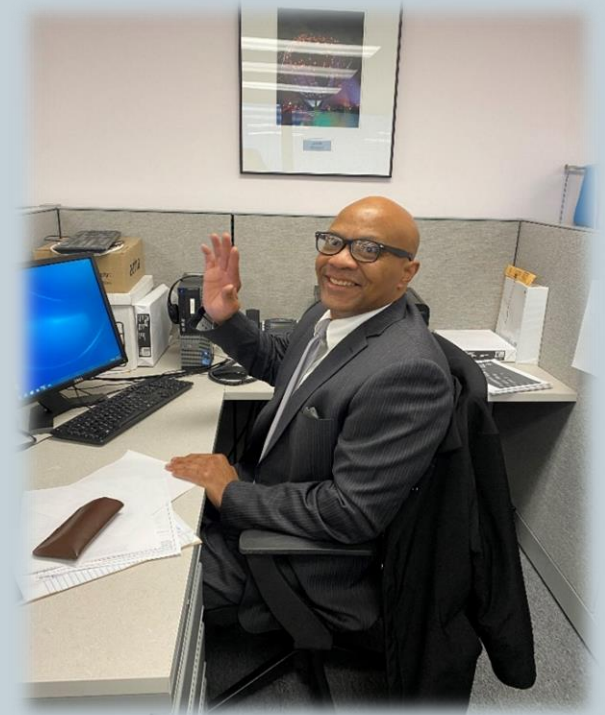
Participants will complete 75 internship hours

Flexible schedule

Hands on experience

Stipend for the traveling

College credits for the internship



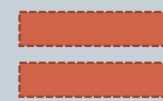
# Program Completion



**Graduation on  
Program Completion**



**Job Application &  
Pre-Screening**



**GUARANTEED  
JOB INTERVIEW**

# Program Accomplishment



- Running successfully for three years
- Graduated 84 Students
- Improve the program with time
- We have worked with more than twenty internship site
- We have health field partners
- 72% full time Job placement, 11% part time Job placement, 13% are continuing their education.

# Any Question?

